

Colt Voice Freedom

Maximise flexibility while controlling costs

Benefits at a glance

- Reduce your call costs to local, national and international landline and mobile destinations
- Choose the package size to fit your needs
- Benefit from an offer which applies across all your sites
- Save even more over longer term contracts
- Benefit from Colt's assured voice quality, availability and reliability
- Add or connect a new site and instantly benefit from the same discount.

Empower your business

High-quality voice communications are essential to businesses that value customer service and team collaboration.

However, the bill for mobile and fixed calls can escalate quickly. The Colt Voice Freedom billing option has been designed to help you reduce your bill: it comes with small packs of minutes per destination, priced at competitive tariffs. You also have complete freedom to combine any of the packs to meet your current or future needs.

Tailor your solution

Colt Voice Freedom is available in a variety of packages that include local and national fixed calls, as well as mobile calls. Destinations in Europe, USA and Canada are also available to ensure you the best value-for-money for international calls.

For each destination, packages can be tailored to meet your exact needs. You can also choose extended contract duration and benefit from better prices and be rewarded accordingly.

With Voice Freedom increased traffic on one site can be balanced by a reduction on other sites .

Also, get full benefit of volume discounts by applying Voice Freedom to your multiple sites.

Enrich your communications

Colt Voice Freedom is available to companies of all sizes. It can be tailored to any need. Your Colt Account Manager will provide you with an estimation of cost savings and advise you on the packages that best suit your needs.

Colt Voice Freedom is available with Colt Voice services such as Voice Line, Smart Office and VoIP Access. With Voice Freedom you are not locked into a specific voice solution, but can migrate to another solution, such as VoIP

Switch to Voice Freedom

To benefit from Colt Voice Freedom you do not need a direct connection to the Colt Voice network. As such you can benefit from this offer without changing anything about your existing voice solution. Simply sign up for Colt Connect with the Voice Freedom option.

Colt Voice Freedom package

Colt Voice Freedom packages contain the following elements:

Country: Voice Freedom packs only apply per country

- Voice product: Voice Freedom Packs are applicable to products in the following list only : Colt Connect, Colt Voice Line, Colt VoIP Access, Colt Smart Office. (Voice Freedom Package minutes cannot be shared amongst products)
- Call destination / group of destinations: this could include local and national fixed line calls, national mobile calls, European fixed line calls*, USA and Canada fix and mobile calls
* "European countries" includes all of the following countries apart from the country where the contract is signed: Germany, UK, France, Italy, Spain, Belgium, Netherlands, Switzerland, Denmark, Ireland, Sweden, Austria, Portugal
- Contract Duration: this can be from 1 to 5 years
- Pack Size: the duration (in minutes) of each Pack. Multiple packs can be combined inside a given contract
- Monthly rental

Pack selection

When subscribing to a Colt product, companies are given a Billing Reference Number (BCN)

by Colt that may apply to either one company site or to a group of sites.

Any number of Voice Freedom packs can be selected and the minutes within those packs shared amongst all sites which are grouped under a single billing reference.

The price is the same for all packs linked to a given destination/group of destinations. Also, all packs must have a common termination date.

Ordering process

The Voice Freedom billing option is available both for new Colt Voice products or for your existing Colt Voice products.

The Voice Freedom setup date will be the first day of the month following the setup of the subsequent voice product.

Modification/cease process

Modifications to your package which increase rental and which have an identical or longer contract end date can be made at any time. Such modifications are handled in the same way as any other order.

Modifications lowering rental or resulting in an earlier contract end date will be considered as a downgrade or a cease and will need to be considered on case-by-case basis.

Invoicing

Once a Voice Freedom package has been purchased, the invoice will detail the following information for each specific group of destinations:

- The rental charge for the pack/s
- The traffic outside the pack/s (if any), charged at the price per minute given in the Voice Product contract.

For all destinations without a Voice Freedom subscription, the traffic will be charged on a per minute basis, based on the standard Voice tariff.

Unused minutes within a Voice Freedom Package during a given month cannot be carried over to the next billing period.

Detailed billing information

A detailed view of all calls is available online via Colt Call Analyser.

Calls which are part of the pack/s will appear with a zero value. Others will be shown at the normal price per minute of the Voice product contract.

Support

Our support team can assist you with invoicing or detailed billing questions. All other aspects of the Voice products are unchanged and are managed as per the standard Colt product SLAs.

About Colt

Colt is Europe's leading information delivery platform, enabling its customers to deliver, share, process and store their vital business information. An established leader in delivering integrated computing and network services to major organisations, midsized businesses and wholesale customers, Colt operates a 21-country, 35,000km network that includes metropolitan area networks in 39 major European cities with direct fibre connections into 18,000 buildings and 19 Colt data centres. Information about Colt and its services can be found at www.colt.net

Discuss or simply find out more

To find out more, please contact your local Colt Channel Partner or Account Manager. Or alternatively, phone us on +44 (0) 20 7390 3900, email us at inbound@colt.net or visit www.colt.net